



First-time CatLink Login: Change password, set up CatawbAlerts & Secret Question

Step 1—Login

- Open a web browser (e.g. Internet Explorer or Firefox) .
- Log in to CatLink at https://catlink.catawba.edu.

Step 2a- Change Password

- If your password is still your social security number or Catawba id with dashes, you will be prompted to change it.
- Your password must be between 8 and 16 characters and contain no special characters such as
 "#".
- Your password must contain at least one letter, one number, and one uppercase letter.
- Your password is case-sensitive.

Catawba College Portal Sign In For webmall, the help desk, work orders, and many other campus resources, login below: Username: Password: Enter you time logg

Enter your Catawba username, sent to your personal email address when you became a deposit-paid student. If you do not know your username, contact the IT helpdesk at 704-637-4666.

Enter your Catawba password. If this is your first-time logging in to Catawba, your initial password is your social security number **with** dashes OR your nine-character Catawba id formatted **with** dashes (e.g. C##-##-####, if your social security is not on record with us).

It appears that your password is still your SSN. Please change it now.

Current estimated wait time: 3 minutes.

| New Password | |
|------------------|--|
| Confirm Password | |
| Submit | |



Step 2b-Change Password

- This displays the estimated number of minutes it will take to change your password in **all** Catawba systems. Even if this number is large, it will only take a few minutes to just change your CatLink password.
- Wait 1 minute, close the web browser, and redo step 1, logging in with your **new** Catawba password.
- If you get a "bad username or password" error when you log in to CatLink, wait 1 minute and try again. Be sure that you are typing your **new password** correctly.

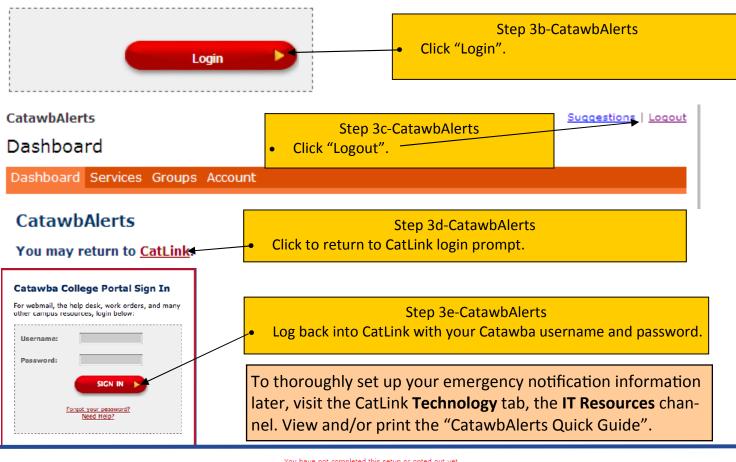
Sign Up for CatawbAlerts

To receive a CatawbAlert in the case of an emergency on campus, you must provide one or more of the fields below. If you wish to decline the service, leave the fields blank and click on the "Create Account" button. <u>Read more about CatawbAlerts.</u> Step 3a-CatawbAlerts When you log back into CatLink, you will be Text/Cell #: prompted to set up your CatawbAlerts. Carrier: Select Carrier... v Enter a home or cell phone number where you will receive voice emergency notifications (3-Voice Mail #: digit area code and 7-digit number, no dashes or E-mail: special characters). Read Terms Leave all other fields blank for now. Create Account Click "Create Account".

EVERYONE must create an account. You will be able to add additional phone numbers and e-mail addresses after you have logged into the CatawbAlerts system.

CatawbAlerts

Your account has been setup, please click "Login" below to login.



You have not completed this setup or opted out yet

