

Catawba College

Information Technology (IT) Update

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- Implementation of a new enterprise-wide system – aka the Banner Project
 1. January - First phase of go-live data conversion completed.
 2. February - Admissions entering Fall 2011 applicants in Banner and Financial Aid awarding financial aid packages for Fall 2011 in Banner.
 3. Early March – Introduced CatLink 3.0, the new version of the CatLink web portal that interfaces with Banner. Through CatLink 3.0, students, faculty, and staff get to all Banner self-service functions like online registration. The CatLink portal also provides single-sign-on access to all other campus systems. Campus information is also communicated through this new version of CatLink through department channels and targeted announcements.
 4. Early March – Registrar’s Office is live in Banner for Fall 2011; spring and summer 2011 still in legacy;
 5. Late March – Catawba does its first-ever online registration for Fall 2011 classes in Banner. This new process is very well-received by students and faculty.
 6. June – HR/Payroll is now live in Banner. Time entry and leave balance entry are now being done online by employees and approved online by supervisors. First payroll check from Banner will be generated in mid-June.
 7. June – Finance is live in Banner with Purchasing, Accounts Payable and Accounts Receivable. Student Statements will be generated from Banner next week. Historical budget data and general ledger detail has been loaded through FY09-10.
 8. July – Budget and general ledger detail for FY10-11 and FY11-12 data will be loaded. Training on budget development and management in Banner occurs.
 9. July – Development Office data is converted into Banner and they begin using the Advancement module of Banner for their business processes.
 10. July – spring and summer 2011 student academic history and accounts receivable information is refreshed in Banner from legacy.
 11. August – new version of DegreeWorks degree audit software, integrated with Banner, goes live; features degree planning and what-if capabilities;
 12. Now through August – completing interfaces between Banner and other key systems

- Blackboard Learn
 - Blackboard Transaction System that powers Catawba ONE Card
 - R25 event scheduling and campus calendar
 - Recruitment Plus (Customer Relationship Management/Recruiting software used by day program Admissions until Banner Relationship Management software goes live)
 - Online course evaluations
13. Now through August – complete development of critical business area reports
14. Implementation phase of Banner project officially completes in August when all business areas are live in Banner; enter stabilization and optimization phase of project for remainder of the academic year; business area demands on IT will be at an all-time high as they begin real-world use of the new Banner system and truly seek to replicate all the functionality of the legacy system
15. September through July 2012 – Reports development will remain a high-priority activity as most of the reports used in legacy through an academic year cycle will need to be reproduced in Banner. IT will continue to develop reports needed by business areas using Cognos Report Studio; will conduct second phase of training to get business power-users creating their own reports using Cognos Query Studio.
16. September – Begin implementation of Banner Relationship Management (BRM); timeline still under discussion but estimating that Admissions (both day and evening) will be live by March 2012; then Student Retention; then Development
- In July, we will implement a new email system campus-wide. The new system, called Outlook Live@edu, is based on Microsoft Exchange hosted in the “cloud” on servers throughout the United States. All students and employees will have a 10GB email quota as opposed to the current 100 MB and 300 MB limits and experience better performance than our current email system can provide. Students and employees will be able to access their email through full-featured Outlook and/or an easy-to-use web-based interface called Outlook Web Access.
 - Network infrastructure upgrades underway. Focus is on wireless improvements, better/easier network access control for student computers, replacing near-obsolete network switches, creating on-campus secondary data center for disaster recovery, relief of strains on primary data center, and increased ability to keep network operational during maintenance periods. This is a capital project being financed by 500K of gift money. Total cost of needed upgrades is closer to 1 million, so will need to phase project over at least 2 years.
 - Expecting to spend 40K on classroom technology improvements as defined by Deans and faculty
 - Campus laptop refresh in late fall financed by operational lease