

Catawba College

Information Technology (IT) Update

*Prepared by Joanna Jasper, CIO
February 14, 2011*

- Implementation of a new enterprise-wide system – aka the Banner Project
 1. First phase of go-live data conversion completed in January.
 2. Admissions is now entering Fall 2011 applicants in Banner.
 3. Financial Aid is now awarding financial aid packages for Fall 2011 in Banner.
 4. The Registrar's Office is working on class schedule data for Fall 2011 in preparation for online registration in Banner the last week in March.
 5. Employee data is now live in Banner HR. HR will be maintaining information in both the Banner system and the legacy system until Payroll goes live June 1.
 6. CatLink 3.0, the new version of the CatLink web portal that interfaces with Banner, will be introduced to the campus community on 2/28. Through CatLink 3.0, students, faculty, and staff will get to all Banner self-service functions like online registration. The CatLink portal will also provide single-sign-on access to all other campus systems. Campus information will also be communicated through this new version of CatLink through departmental channels and targeted announcements.
 7. Advancement, Finance, and Payroll all go-live with Banner in the June 1 timeframe to correspond with the start of a new fiscal year.
 8. Now through August is a difficult transitory stage where both the legacy system and the Banner system are being used and maintained. Legacy is used for Summer 2011 and earlier transactions, whereas Fall 2011 and beyond are all processed in Banner.
- A campus-wide upgrade of all Ricoh multi-function devices for copy/print/fax/scan was started over the holiday break and completed in January.
- The upgrade of the campus cable TV infrastructure was completed in the fall semester. Infrastructure for a Catawba TV channel was completed. Computer Services is working on a policy and procedure for requesting a new cable TV outlet. There is a cost of about \$120 per year per outlet for cable service.
- AT&T is in the process of installing their gear on the Catawba College cell phone tower. You should experience a strong AT&T cell phone signal on-campus by the end of February.

- Computer Services is working with key campus constituents to schedule a phone system upgrade that will entail 4-8 hours of phone downtime and 4-8 hours of voice mail system downtime. Spring break and after- graduation are the timeframes under discussion. This upgrade:
 1. brings our phone PBX hardware and software up to the latest supported versions
 2. gives us call accounting capability
 3. makes it easier to manage the phone system so we reduce our phone contracting costs
 4. provides some voice-over-internet-protocol capabilities
- Computer Services is collaborating with Facilities and Marketing/PR to bring digital signage to campus. Through a partnership with Duke Energy, the signs will display campus energy usage and savings information as well as a dashboard of other campus information/video designed to inform the campus community and market Catawba College to campus visitors.
- Computer Services underwent an outside peer review and assessment in November 2010. Computer Services has put together information for IT/Finance committee trustees and campus leadership about anticipated IT upgrade and personnel needs over the next 3-5 years, as well as the ongoing costs of Banner after the implementation is complete in June 2012. This information, as well as the results of the outside IT assessment, will be discussed with the outside reviewer at a joint IT/Finance trustee committee meeting taking place Monday, February 14th.